

Crate's Point dba Columbia Gorge Discovery Center & Museum (CGDCM) 5000 Discovery Drive, The Dalles, OR 97058, (541) 296-8600

DEPARTMENT: Learning & Engagement

JOB TITLE: Raptor Educator

REPORTS TO: Director of Learning & Engagement

CLASSIFICATION: Part-time (on-site); possibility of Full-time available

WAGE CLASSIFICATION: Hourly – 30-40 hours per week

POSITION SUMMARY:

Co-oversee raptor education program, including care, management, and training of program birds. This person also trains and supervises staff and volunteers assisting with the raptor education program and ensures the development and execution of quality educational programming. Hold and convey enthusiasm for raptors and the raptor program while conveying that to museum visitors, both on- and off-site, staff, Board of Directors, and volunteer corps that support our functions, including the raptor program.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- 1. Provide for the physical and psychological well-being of the raptors living on-site through diet, weight management, and appropriate living environment.
- 2. Keep accurate and consistent records for all raptors, including daily weight, diet, and behavioral information.
- 3. Use operant conditioning practices to train raptors for handling, program presentation, and flight demonstrations.
- 4. Ensure rotation of a variety of good quality fresh and frozen appropriate diet options for each species.
- 5. Develop and present dynamic, engaging educational programming related to raptors and their habitats in public programs to all ages, both on-site and in response to outreach opportunities.
- 6. Maintain clean raptor mews with adequate perches, shade cover, and weather protection as appropriate for each species.
- 7. Hire, train, and supervise volunteers and paid assistants in the competent execution of all job duties.
- 8. Educate self and subordinates on current acceptable standards in the field.
- 9. Monitor actual and potential injury and illness issues and coordinate response with Rowena Wildlife Clinic.
- 10. Collaborate and confer with regional wildlife veterinarians and rehab centers to help support best practices.
- 11. Exercise mature judgment and initiative.
- 12. Prepare annual reports for U.S. Fish & Wildlife Service and ensure maintenance of licensing for all raptors on-site.
- 13. Coordinate programming efforts with the education team.

- 14. Handle confidential and sensitive material with discretion.
- 15. Assess the visitor experience and program participant experience and advise the Executive Director of potential improvements.
- 16. When needed, work with other staff to facilitate public programs and events.
- 17. Perform other duties and projects as assigned by the Director of Learning & Engagement and / or Executive Director.
- 17. Be a team player; it's everyone's job, every day, to make sure our visitors have a great experience. If you see a piece of trash, pick it up. If you see something that needs to be done, do it. It takes a team to make this place the greatest place on earth." Be a team player, in the museum, in the community, and in the Columbia Gorge.

Proven Knowledge, Skills and Abilities:

Knowledge of proper raptor handling and care guidelines

Knowledge of operant conditioning training methods

Ability to manage subordinates in a supportive and nurturing manner

Strong communication skills in person, on the phone, and in writing

Basic computer skills

Administrative and leadership skills in directing volunteer support staff

Be detail-oriented and skilled in quality control techniques

Ability to actively listen, empathize, and deescalate internal and visitor-facing issues

Ability to work simultaneously on multiple projects

Ability to use CGDCM equipment

Experience:

Managing the care of captive raptors Presenting public educational programs

Benefits:

Flexible schedule, PTO, 8 annual holidays, and the ability to work remotely when programs are not in session.

To Apply: Please email a cover letter and resume in Word or PDF format to Lisa Commander: lisa@gorgediscovery.org. Your cover letter should include any information about you relevant to this position not highlighted in your resume. We request two to three professional references (name, email, phone, and your relationship to them). If you have questions please email Lisa. This position is open until filled. Contracts and salary rates are negotiated upon hire. A background check for all incoming employees is conducted for the safety of our visitors and staff.

Columbia Gorge Discovery Center & Museum is an equal opportunity employer that does not discriminate based on race, ethnicity, color, age, gender identity, sexual orientation, disability status, protected veteran status, religion, or any protected class or characteristic protected by law. We have a commitment to diversity, equity, and inclusion in our work and seek to create an organization that better reflects the communities we serve.